

FINANCIAL SERVICES



**GUIDE TO YOUR LEASE-END** 

FOR ALL THE ROADS AHEAD



### SO MANY MAGICAL JOURNEYS.

As your lease comes to a close, this is your opportunity to reflect on the many miles and moments of discovery behind the wheel of your Bentley vehicle. In this guide, you will find a brief overview of the lease-end process, including vehicle inspection guidelines, and importantly, next steps for starting an exciting new chapter in your Bentley story.

# Only a few simple steps, at a glance:

- ► Schedule a complimentary pre-inspection.
  - ► Review the assessment results.
- ► Return your vehicle to a Bentley retailer.
- ► Receive a lease-end account statement.

If you already have a preference for how to conclude your lease, please contact a Bentley Financial Services lease-end specialist: (888) 641 6386 (option 3).

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# 120 DAYS LEFT

### THE COUNTDOWN TO YOUR LEASE-END HAS BEGUN.

The Bentley Financial Services lease-end experience is a simple process. First, we offer a pre-inspection of your vehicle before your Bentley lease concludes—at no cost to you. This step will help you minimize excess wear charges. In the next 30 days, a lease-end specialist will reach out to schedule an appointment at your home, office, or a Bentley retailer.

### NO-COST PRE-INSPECTION

Once the pre-inspection is complete, we will contact you with detailed results along with any estimated excess wear charges. Descriptions and images are available at www.autovinlive.com (enter the inspection ID or account number and the last eight digits of your VIN).

We suggest making recommended repairs to avoid excess wear charges. Any Bentley retailer can guide you through the process. Please email all repair receipts to **bfs.remarketing@bentleyfs.com**, or send by fax to (866) 586 0985, prior to returning the vehicle.

### **VEHICLE RETURN**

Contact any Bentley retailer to schedule the return of your vehicle. If you choose not to take advantage of the complimentary vehicle pre-inspection, a final vehicle inspection will take place at the retailer by our third-party inspection company, typically within a few days of vehicle return. You will be responsible for any excess wear charges per the terms of your lease agreement.

If you lease or finance another Bentley vehicle with Bentley Financial Services, our loyalty program makes this transition smoother with a \$500 disposition fee waiver.

### STATEMENT REVIEW

After you have returned your Bentley vehicle, you will receive a lease-end statement in the mail detailing any charges incurred for excess wear, mileage overage, vehicle disposition charges<sup>2</sup>, and any other applicable amounts due.

If you purchased the optional Bentley Leaseend Protection, any applicable coverage will be reflected on your final invoice.



<sup>&</sup>lt;sup>1</sup>All vehicle body repair work must be completed at an authorized Bentley repair facility. Contact your authorized Bentley retailer for more information.

<sup>2</sup>Except New York Motor Vehicle Lease Agreements executed on or after January 1, 2025.

## **MEASURING GUIDE**

### HOW TO ASSESS DAMAGE TO YOUR BENTLEY VEHICLE.

You can easily prepare for your pre-inspection by performing a self-assessment with a personal credit card as a size reference. As a rule, if damage to exterior trim, body panels, or wheels cannot be seen when placing a credit card over the affected area, then damage will not be considered excessive, and you will not be charged. However, this method is intended as guidance only. Bentley Financial Services recommends scheduling a complimentary pre-inspection whenever possible. This is the most accurate method for determining any billable excess wear<sup>2</sup> charges you will be responsible for.





### INTERIOR

Damage including cracks, tears, cuts, burn holes, stains, or water damage to interior surfaces, seats, dashboard, door panels, or carpets must be repaired or replaced to factory specification.





#### WINDSHIELD

Cracks, stars, chips, or pits on the windshield (and other vehicle glass) that are not within guidelines, including a non-OEM windshield, will be subject to charges. Windshield replacement using original OEM parts is covered by many insurance policies.





### **BODY & PAINT**

Please consult your Bentley retailer regarding repair if your vehicle has dents or scratches larger than a credit card. Damage resulting in paint removal may be subject to charge, regardless of size or number of occurrences.<sup>1</sup>

<sup>&</sup>lt;sup>2</sup>Please refer to your Bentley Financial Services lease agreement for your responsibilities regarding the return of your Bentley vehicle.

<sup>&</sup>lt;sup>1</sup>All vehicle body repair work must be completed at an authorized Bentley repair facility. Contact your authorized Bentley retailer for more information.

# **ESSENTIAL CONSIDERATIONS**





### **TIRES**

Measure each tire at the shallowest tread depth. Tires with less than <sup>1</sup>/<sub>8</sub>-inch (<sup>4</sup>/<sub>32</sub>-inch) tread depth, mismatched tires (size, brand, model, and speed rating), snow tires, exposed cords, plugs, cut or flat tires, tire bulges, and tires that are not equivalent in quality and performance to the original tires are subject to replacement charge.





### WHEELS

Wheels should have no cracks or structural damage. Scratches larger than a credit card should be refinished, and missing or non-manufacturer wheels are not acceptable. Two-piece wheels with scratches require replacement.

- ✓ All scheduled maintenance must be up to date.
- ✓ The braking system must function properly.
- ✓ No service or warning lights should be illuminated.
- All lighting systems (head lamps, tail lamps, fog lamps, etc.) must be fully functional and without cracks.
- All other mechanical and electrical systems, inside and out, must be fully functional and in good condition.
- ✓ Airbag systems must be undeployed and fully functional. Anything that compromises airbag functionality will be subject to charge.
- All components of a battery electric or hybrid vehicle charging system must be returned with the vehicle.

- ✓ All as-delivered parts and accessories must be present in good condition: two master keys; owner's manuals, and if applicable, entry and drive key plug; cargo cover; head restraints; etc.
- Tire and wheel swaps and other aftermarket alterations made during the lease term must be professionally removed and the vehicle returned to original condition. Such items include wheels not meeting OEM specifications, the infotainment system, tinted glass, spoilers, aftermarket body kits, vehicle wraps, etc.
- Torn or damaged convertible vehicle tops must be replaced.

Important: Leased vehicles not meeting the above conditions upon return will be subject to charge.

# THIS CHAPTER MAY BE OVER, BUT YOUR STORY HAS JUST BEGUN.

The evaluation of your current Bentley vehicle is the first step toward a new journey. As with every detail we design, our lease-end options have been carefully crafted around your unique requirements. With about 120 days of your lease term remaining, this is your opportunity to contact your authorized Bentley retailer to discover the latest Bentley models. Whether you're looking for a new or pre-owned Bentley vehicle, a world of possibilities is just a click or call away.

Please call Bentley Financial Services at (888) 641 6386 (option 3) or visit the lease-end website at www.bentleyfs.com/lease-end to begin your next Bentley journey.



Scan to explore Bentley Lease-end options.



WWW.BENTLEYFS.COM

The models presented in this brochure include optional specifications. Specifications, standard equipment, options, fabrics, and colours are subject to change without notice.
Your Bentley retailer will always have the latest information. The name 'Bentley' and the 'B' wings design are registered trademarks of Bentley Motors Incorporated. Bentley Motors Incorporated acknowledges the rights of third parties in other trademarks. The models shown may include European and non-European specifications. ©Bentley Financial Services 2025