



BENTLEY

BENTLEY AFTERCARE
A UNIQUE STANDARD





Contents

Introduction **4-5**

Certified Bentley Technicians **6-7**

The latest Bentley technology **8-9**

Attention to every detail **10-11**

Guaranteed genuine parts **12-13**

Extensive testing **14-15**

The Bentley Warranty **16-17**

Caring for your Bentley **18-19**

Seasonal servicing **20-21**

Air conditioning **22-23**

Paint and body support **24-25**

Aftercare support **26-27**



An unparalleled standard of service.

Introducing the only aftercare recommended for your Bentley.

Bentley has been building cars for almost a century and a significant number of our Heritage models are still on the road today.

Naturally, a car built to these standards deserves an equally high standard of care and attention to its servicing and maintenance.

As an Authorised Bentley Retailer, this standard can only be found in one place; our workshop.



Certified Bentley Technicians.

Expertise, experience, enthusiasm.

At the Bentley factory in Crewe, England, our master technicians undergo rigorous and comprehensive training and continually update their skills to maintain their Certified Technician status.

With access to the most up-to-date technical information direct from the factory, they only operate Bentley-recommended equipment, using their expertise and experience to make thorough and detailed checks of your car every time it enters the workshop.

This is a level of aftercare that is certainly no afterthought.





The latest Bentley technology.

Direct from the factory.

Professional technicians need the best tools to do the best job.

This is why our workshop is equipped with the very latest Bentley-recommended diagnostic tools, technology and repair equipment.

For every service, only genuine Bentley parts and recommended lubricants are used, backed by a comprehensive warranty for all components and work to provide total peace of mind.

When it comes to technology, only one thing remains the same. Our standards.

Attention to every detail.

Everything is important, nothing is overlooked.

For Bentley designers and engineers, absolutely no detail is too small. The same is true of our technicians.

Our workshop is staffed by technicians, trained specifically to work on your model.

This means their knowledge of that particular model is comprehensive, in-depth and exceptionally detailed.

Some call these details. We call them essentials.





Guaranteed genuine parts.

Making a genuine difference.

As an Authorised Bentley Retailer, we never use anything other than Bentley genuine parts, recommended lubricants and fluids for your car.

In independent tests, genuine Bentley parts perform consistently better than aftermarket alternatives.

This is hardly surprising, since genuine Bentley parts are manufactured to the original manufacturing specification. Which, as you may imagine, is exceptionally rigorous.

For every Bentley model made since 1955, our dedicated team at Crewe, England, will seek out genuine parts for its maintenance and repair.

Because every Bentley is the sum of its genuine Bentley parts.

Extensive testing.

To ensure we always deliver.

All parts are manufactured to the original specification to ensure maximum durability and quality. This is reinforced by recent tests carried out by TÜV NORD in Germany – an independent and impartial third party inspection organisation.

One such test compared genuine Bentley brake discs against an alternative replacement. The two strength tests – Crack Initiation and High Load – put both discs under extreme stress to assess their performance.

In both cases, the Bentley disc performed noticeably better. In the Crack Initiation test it lasted considerably longer, and in the High Load test the disc remained serviceable throughout.

This is why we use only genuine Bentley parts. For only genuine reasons.





The Bentley Warranty.

Peace of mind guaranteed.

Having your Bentley serviced at our Authorised Bentley Retailer is a guarantee of the highest standards of workmanship. But it's not the only one.

Our own technicians will also provide a comprehensive warranty for all work carried out, and for all genuine parts used.

Why would you consider going anywhere else? A Bentley Retailer service is simply the best your Bentley can receive. And you have our guarantee.

Caring for your Bentley.

Unique servicing for a unique car.

A Bentley is unlike any other car, and your Bentley is unlike any other Bentley.

So it follows that the service we provide will be unlike any other service.

It will be individually tailored to the specific model, its year of manufacture and its mileage. And it will be further customised according to the results of diagnostic testing, visual inspections and other checks.

Each Bentley service is so comprehensive, we couldn't begin to list every check and inspection we perform.

However, you can rest assured that everything is taken care of – from renewing the key fob battery to inspecting the chassis.





Seasonal servicing.

Preparing your Bentley for every element.

Your Bentley is designed and engineered to a standard that enables it to cope perfectly with the most extreme conditions.

However, given the additional stresses and strains which winter or summer motoring can place on any car, we recommend a seasonal check in spring and before the onset of winter.

These biannual inspections will look closely at the components that may come under particular stress during the changing seasons. From a screenwash and wiper condition check to a wheels and tyres condition check.

This means that, whatever the driving conditions, you can be confident of your Bentley's ability to weather the storm.

Season check

- Lights operation check – including driving and fog lamps
- Fluids level and strength check
- Wheels and tyres condition check
- Screenwash and wiper condition check
- Oil and fluid level check
- Coolant hoses condition check
- Battery condition check
- Electrical systems function check



Air conditioning.

Maintaining your Bentley world.

To travel in your Bentley is to feel protected from the outside world.

One characteristic of this feeling is maintaining your Bentley's interior at the temperature you choose, whatever the conditions outside. This is why having the air conditioning system serviced at regular intervals is so important.

Our technicians will clean the system to prevent build-up of bacteria or pollutants that could contaminate the conditioned air.

They will then refill the coolant, check for leaks and finally test the system to ensure it performs perfectly. However imperfect the world outside.

Paint and body support.

Only an artist can
paint a Bentley.

Should your Bentley ever need paint or bodywork repairs, we have access to accredited Paint and Body centres.

These centres are equipped with the latest repair and paint technology, enabling our technicians to restore the bodywork of your Bentley to its original condition.

Every accredited Paint and Body Centre uses factory-approved repair methods, and is subject to annual testing to ensure standards are maintained.

When you consider it takes 86 hours to paint a new Bentley Mulsanne, it's obvious that repairing Bentley paint and bodywork is hardly a technique that anyone can master. It's an art.





Aftercare support.

Our attention never wavers.

As soon as your Bentley leaves our Authorised Retailer, rest assured we're already looking forward to servicing your car again.

As part of our comprehensive aftercare support, we keep careful records of what servicing was carried out and when, so we can inform you when the next check is due to maintain your Bentley in peak condition.

When you drive away in your newly serviced car, you won't just have a Bentley that is as good as it can be, you'll also have another chapter in your Genuine Service History, helping to uphold its value.

The end of your Bentley service is just the beginning of our unique aftercare support.

