

Safety

All visitors must stay with their guide at all times and comply with any instructions given during the visit. Failure to do so may result in the visit being terminated and may jeopardise future visits. Bentley Experience reserves the right to amend the tour route or omit areas of the facility for reasons of visitors' safety and well-being or for strategic business reasons.

This is a walking tour (undercover and outside) and the route covers a distance of around 2 miles so we strongly recommend that you wear comfortable footwear and consider the weather. Please contact us in advance if you have special requirements for your visit. For health and safety reasons, we regret that we are unable to accommodate visitors under the age of 14 years. We ask that visitors aged 14–18 years are accompanied by a responsible adult at all times.

Smoking outside of designated areas and the consumption of alcohol/drugs are strictly prohibited within the grounds of Bentley Motors Ltd.

Security

Please note that although photography is permitted in our Lineage Exhibition area, it is strictly prohibited in all other areas of the site. Cameras and mobile phones with camera facilities will not be permitted beyond the Lineage Exhibition. Still photographs, film, videotape or other audiovisual material recorded within the Lineage area may not be sold or used commercially in any way whatsoever.

Bentley Motors reserves the right:

To limit items which may be brought into the grounds and to search bags and the person before granting entry to or exit from the premises.

To search audio-visual equipment, including mobile phones, and confiscate relevant images if a breach of our photography policy is suspected.

To remove from its premises any person who contravenes these terms and conditions of entry, and any person whose presence and/or behaviour on the premises could reasonably be construed as dangerous to him/herself or any other person in the grounds.

Cancellation

In the unlikely event that you should need to cancel this booking, please notify our office at your earliest convenience. Cancellations made within 48 hours will be non-refundable.

Should Bentley Experience, for reasons beyond its control, need to cancel a booking, an alternative date will be offered where possible. Bentley Experience cannot accept liability for any loss, financial or otherwise, under such circumstances.

Commercialisation

Bentley does not permit any commercial application of its tours. Any organisation found to be charging directly or indirectly for this tour will have their booking cancelled and risk facing legal action.



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